

***Life-long Transition
Resource Guide
Student Handbook***

***A Family Guide for Assistance
with Everyday Living***

Created Spring 2002

“WHO YA GONNA CALL?”

- ★ Getting food and proper nutrition?
- ★ Finding fun and recreation?
- ★ Finding someone to listen?
- ★ Need assistance with money problems?
- ★ Guidance with tax preparation?
- ★ Getting a babysitter?
- ★ Help with a domestic violence situation?
- ★ Securing a lawyer you can afford?
- ★ Need a place to live?
- ★ Need information about day programs?

If any of the questions above sound like something you are facing,
then this is the book for **YOU!** Read on.

WANT TO KNOW MORE?

Visit these websites:

Oakland Schools <http://www.oakland.k12.mi.us/>

Oakland Human Resource Guide <http://www.oaklandhrd.org/>

ACKNOWLEDGEMENTS

This guide is a compilation of guides from all over Oakland County from many school districts and Oakland Schools.

Without the tireless work on editing/compiling and keyboarding this book would not have been completed:

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This list of sources is not totally inclusive but is designed to assist students/families in locating local service agencies. Every attempt was made to provide accurate up-to-date information and phone numbers. Inclusion in this directory should not be taken as a recommendation of service. We encourage you to make your own decisions about using the agency's services after making contact with them.

All prices in this handbook are current for 2002. Prices may change in future years.

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11. Recreation and Leisure-are you bored? Call for some ideas.

I. CHILD ABUSE AND NEGLECT

CARE House
800 South Woodward
Pontiac, MI 48341
Phone – (248) 332-7173; (248) 333-0999
Web Address: www.carehouse.org

OFFICE HOURS: Monday – Friday, 8:30am to 5:00pm

CLIENT ELIGIBILITY: None

SERVICES PROVIDED: Provides prevention, intervention and treatment services to victims of abuse.

CLIENT FEES: None

INTAKE PROCEDURES: Call

Family Independence Agency of Oakland County
Central Administration
Stoneridge 1 East, Suite 200
Bloomfield Hills, MI 48304
Phone – (248) 957-4804

District Office – Pontiac District I Office
1685 Baldwin Avenue
Pontiac, MI 48340
Phone (248) 975-5400

District Office – Walled Lake District III Office
195 Ladd Road
Walled Lake, MI 48390
Phone – (248) 669-7600

OFFICE HOURS: Monday, Wednesday, Thursday, Friday, 8:00am to 5:00pm
Tuesday, 8:00am to 7:00pm

CLIENT ELIGIBILITY: Determined by program.

SERVICES PROVIDED: Financial and medical assistance, aid to families with dependent children, food stamps, emergency relief, various social services.

CLIENT FEES: None

INTAKE PROCEDURES: Walk in or call for an application

Methodist Children's Home Society
26645 West Six Mile Road
Redford, MI 48240
Phone – (313) 531-4060

OFFICE HOURS: Monday – Friday 8:30am to 5:00pm

CLIENT ELIGIBILITY: Children from birth to age 17, Michigan Residents, abused/neglected or are mentally/socially impaired.

SERVICES PROVIDED: Residential treatment, foster cares, tutoring

CLIENT FEES: Contracts with FIA and CMH

INTAKE PROCEDURES: Contact caseworker who will request case summary

Sinai-Grace Hospital (Child Protection Program)
6071 West Outer Drive
Detroit, MI 48235
Phone – (313) 966-3133

OFFICE LOCATION: Main Hospital – 5 Lourdes

OFFICE HOURS: 8:00am to 4:30pm

SERVICES PROVIDED: Child trauma counseling, parenting classes, FIA sexual abuse outreach and outpatient counseling

INTAKE PROCEDURES: Call

CLIENT FEES: None

II. COMMUNITY CENTERS

**Jewish Community Center
Dan and Betty Kahn Building
6600 West Maple Road
West Bloomfield, MI 48322-3002
Phone – (248) 661-1000**

OFFICE HOURS: Monday - Friday, 9:00am to 5:00pm

CLIENT ELIGIBILITY: None

SERVICES PROVIDED: A wide range of specialized programs for children and adults with disabilities, including peer support groups, socialization and classes.

CLIENT FEES: Members and activity fees.

INTAKE PROCEDURES: Call or walk-in

**Neighborhood House
1234 Inglewood
Rochester, MI 40387
Phone – (248) 651-5836**

OFFICE HOURS: Monday - Friday, 9:00am to 4:00pm

SERVICES PROVIDED: Provides free emergency food, clothing, financial aid and family and individual counseling.

CLIENT ELIGIBILITY: Residents of Rochester area.

CLIENT FEE: Ability to pay

INTAKE PROCEDURES: By appointment or walk-in

**Salvation Army (Royal Oak)
3015 N. Main
Royal Oak, MI 48073
Phone – (248) 558-5600**

OFFICE HOURS: Monday - Friday, 10:00am to 11:30am and 1:30 pm to 4:00pm

CLIENT ELIGIBILITY: Must live in one of 12 cities in our area and be within the government poverty guidelines.

SERVICES PROVIDED: Food, rent, assistance with Detroit Edison, Consumer Powers, some medications, furniture, and clothing.

CLIENT FEES: None

INTAKE PROCEDURES: Walk in and fill out application

III. CONSUMER SERVICES

Accounting Aid Society
719 Griswold, Suite 2026
Detroit, MI 48226-3340
Phone (313) 961-1840

OFFICE HOURS: Monday - Friday, 8:30am to 5:00pm

SERVICES PROVIDED: Income tax preparation for low-income households, Education, training and consultations for accounting management.

CLIENT ELIGIBILITY: Income of \$9,000.00 or less for single family and \$3,000.00 annual income for each additional family member.

CLIENT FEES: No charge

INTAKE PROCEDURES: Call for information

Credit Counseling Centers, Inc
Consumer Credit Counseling Services (CCCS)
38505 Country Club, Suite 210
Farmington Hills, MI 48331-3429
Phone: (248) 553-5400
Web Address: www.DebtHelpNow.com

BRANCH OFFICES: Call for the list

OFFICE HOURS: Monday - Friday 8:00am to 5:00pm; Saturday and Evenings – by appointment: **CALL CENTER – 1-800-547-5005**

CLIENT ELIGIBILITY: Determined upon completion of the financial assessment.

SERVICES PROVIDED: Budget counseling; housing counseling, debt-management.

INTAKE PROCEDURES: Call for Appointment

CLIENT FEES: Ability to pay

IV. DAY CARE

Family Independence Agency of Oakland County
See above under Child Abuse section

FOCUS: HOPE
1355 Oakman Blvd
Detroit, MI 48238
Phone (313) 494-5500
Resource Center: (313) 494-5500

OFFICE HOURS: Monday - Friday, 10:00am to 6:00pm

CLIENT ELIGIBILITY: Income that falls below an established amount

SERVICES PROVIDED: The Center for Children provides infant and child care, Montessori preschool education and after school programming for the children of Focus:HOPE workers, trainees and the community at large.

CLIENT FEES: No fee for food supplements, financial aid for assistance with tuition for employment training. Baby sitting fees are set by income level of parents.

INTAKE PROCEDURES: Call

Women's Survival Center (WSC)
761 West Huron, Second floor
Pontiac, MI 48341
Phone – (248) 335-2685

OFFICE HOURS: Monday - Friday, 9:00am to 5:00pm

SERVICE HOURS: Monday - Thursday, 9:00am to 8:00pm
Friday, 9:00am to 5:00pm

CHILDCARE HOURS: 6:30am - 6:00pm

CLIENT ELIGIBILITY: Women and families in Oakland County

SERVICES PROVIDED: Help line, Information and Referral line, counseling, support groups, free legal clinic, PPO assistance to victims of violence. Pre-school, Toddler, Head Start and Latch key programs for children 2 weeks to 12 years.

CLIENT FEES: Sliding scale

INTAKE PROCEDURES: Call (248) 335-1520

DAY CARE CENTERS:

WSC Child Care Center
76 Williams Street
Pontiac, MI 48341
Phone – (248) 338-4488

WSC Child Care at Kennedy Center
1700 Baldwin
Pontiac, MI 48341
Phone – (248) 745-0197

V. DOMESTIC VIOLENCE

Haven

75 West Huron

Pontiac, MI 48342

Phone – (248) 334-1284 ; TDD – (248) 334-1290

OFFICE HOURS: Monday - Friday, 9:00am to 5:00pm

Evening counseling hours available Monday to Thursday

Crisis/Support Line **24 hours** (248) 334-1274

BRANCH OFFICES: Southfield, Pontiac, Farmington and Rochester

CLIENT ELIGIBILITY: Anyone who is a victim, survivor or perpetrator of physical, emotional or sexual abuse and their families.

SERVICES PROVIDED: 24 hour emergency shelter, counseling, court advocacy, supervised parenting time and interventions for abuse victim, survivors or perpetrators.

CLINT FEES: None for some services and sliding scale for others

INTAKE PROCEDURES: Call

North Oakland Counseling Associates

6401 Citation Drive, Suite C

Clarkston, MI 48346

Phone – (248) 620-1019

OFFICE HOURS: By appointment

CLIENT ELIGIBILITY: All

SERVICES PROVIDED: Outpatient substance abuse treatment, counseling (specializing in domestic violence groups).

CLIENT FEES: Insurance coverage, sliding fee scale

INTAKE PROCEDURES: Call

Women's Survival Center (WSC)

(see above under ChildCare)

WSC Personal Protection Order Office

Oakland County Courthouse

1200 Telegraph

1st Floor

Pontiac, MI 48341

Phone – (248) 975-9511

VI. LEGAL SERVICES

Michigan Legal Services
220 Bagley, Suite 900
Detroit, MI 48226
Phone – (248) 964-4130

OFFICE HOURS: Monday - Friday, 9:00am to 5:00pm

CLIENT ELIGIBILITY: No indigent cases; referrals are made to other agencies

SERVICES PROVIDED: Provides training, advice and litigation support to a wide variety of people. Advocating for low-income people.

INTAKE PROCEDURE: Call

Michigan Protection and Advocacy Service
106 West Allegan Ave., Suite 300
Lansing, MI 48933-1706
Phone – (800) 288-5923

OFFICE HOURS: Monday - Friday, 8:30am to 5:00pm

CLIENT ELIGIBILITY: Persons with developmental disabilities, originating before the age of 22. Advocates for persons with mental illness or emotional impairments.

SERVICES PROVIDED: Information and referral, education, legal counseling and representation.

CLIENT FEES: Legal fees do not apply to low income.

Oakland County Bar Association, Lawyer Referral Service
1760 Telegraph, Suite 100
Bloomfield Hills, MI 48302-0181
Phone – (248) 338-2100 or (248) 398-3937

OFFICE HOURS: Monday - Friday, 9:00am to 4:00pm

CLIENT ELIGIBILITY: None

SERVICES PROVIDED: Refers client to type of attorney needed.

CLIENT FEES: Agreement between client and attorney

INTAKE PROCEDURES: Call or walk in

Oakland-Livingston Legal Aid
35 West Huron, Suite 500
Pontiac, MI 48342-2125
Phone – (248) 465-8861
Law Line – (888) 898-0200

BRANCH OFFICES:

South Oakland
8430 West Nine Mile Road
Oak Park, MI 48237
Phone – (248) 548-8171

Livingston County
204 West Grand River, Suite 150
Howell, MI 48843-2293
Phone – (517) 546-8555

OFFICE HOURS: Monday - Friday, 9:00am to 5:00Pm

Law Line: Monday - Friday, 9:00am to 3:00pm

CLIENT ELIGIBILITY: Must be a U.S. citizen or legal alien, and be a senior citizen or meet the financial guidelines

SERVICES PROVIDED: Provides counseling and legal assistance in civil matters

CLIENT FEES: None

INTAKE PROCEDURES: The law line is centralized intake and service delivery system

VII. MENTAL HEALTH

**Catholic Social Services of Oakland County
50 Wayne Street
Pontiac, MI 48342
Phone – (248) 333-3700**

BRANCH OFFICES:

**Farmington Branch
29747 Inkster Rd.
Farmington Hills, MI 48334
Phone – (248) 539-3592**

**Royal Oak Branch
1424 East Eleven Mile Road
Royal Oak, MI 48067
Phone - (248) 548-4044**

**Pontiac Branch
53 Franklin Blvd
Pontiac, MI 48341
Phone – (248) 334-3595**

**Waterford Branch
6637 Highland Road
Waterford, MI 48327
Phone – (248) 666-8870**

OFFICE HOURS: Monday - Friday, 8:30am to 5:00pm
CLIENT ELIGIBILITY: Residents of Oakland County
SERVICES PROVIDED: Counseling
CLIENT FEES: Based on ability to pay
INTAKE PROCEDURE: Call

Common Ground Sanctuary
1410 S. Telegraph
Bloomfield Hills, MI 48302
Phone – (248) 456-8150 – Administrative Programs
Phone – (248) 456-0909 – Crisis Line
Phone - (800) 231-1127 – Toll Free Crisis Line

OFFICE HOURS: Monday - Friday, 8:30am to 5:00pm; Crisis Line is 24 hours

CLIENT ELIGIBILITY: Anyone needing help

SERVICES PROVIDED: Shelter, Psychiatric screening, legal clinic, victim advocacy, counseling.

CLIENT FEES: For direct service- none.

INTAKE PROCEDURES: Call

Oakland County Community Mental Health Authority (OCCMHA)
1200 North Telegraph Road
Building 38 East
Pontiac, MI 48341
Phone – (248) 858-1210 – Administration
Phone – (248) 858-1510 or (800) 810-3772 – Central Evaluation and Screening
Phone – (877) 744-4878 – Recipient Rights
Phone – (800) 341-2003 – Member Service
<http://www.occmha.org>

OFFICE HOURS: Monday -Friday, 8:30am to 5:00pm

CLIENT ELIGIBILITY: Residents of Oakland County with chronic mental illness, serious emotional disturbance and developmental disabilities.

SERVICES PROVIDED: A wide variety of programs for eligible clients.

VIII. TRANSPORTATION

City of Pontiac, Community Services Division
60 East Pike Street
Pontiac, MI 48342
Phone – (248) 857-7688
Phone – (248) 858-2221 - Tel-A-Van

OFFICE HOURS: Monday - Friday, 8:00am to 5:00pm
CLIENT ELIGIBILITY: Resident of the City of Pontiac, and handicapped.
SERVICES PROVIDED: Telephone scheduled transportation.
CLIENT FEES: None
INTAKE PROCEDURES: Appointments are made 72 hours in advance.
Only transports in the City of Pontiac

Royal Oak Transit Center (Smart/Greyhound)
202 Shorman Drive
Royal Oak, MI 48067
Phone – (248) 541-8000

BRANCH OFFICES:

Clarkston Area
(248) 332-3696

Farmington Area
(248) 476-6630

Holly Area
(248) 332-3696

Pontiac Area
(248) 332-3696

Rochester Area
(248) 332-3696

Royal Oak – South East
(248) 548-6810

OFFICE HOURS: Monday - Friday, 8:30am to 5:00pm

Give a Lift Transportation
Southfield, MI
Phone – (248) 569-5010

OFFICE HOURS: Monday – Friday, 7:00 am to 5:00 pm
CLIENT ELIGIBILITY: Case by case basis, usually everyone is eligible
SERVICES PROVIDED: Telephone scheduled transportation
CLIENT FEES: \$25.00 each way PLUS \$2.00 per mile
INTAKE PROCEDURES: none. Need a couple days notice

Ambu – Trans
Farmington Hills, MI
Phone – (248) 471 – 7400

OFFICE HOURS: Monday – Friday, 7:00am to 5:00pm
CLIENT ELIGIBILITY: None
SERVICES PROVIDED: Telephone scheduled transportation
CLIENT FEES: **Wheelchair:** \$30.00 fee each way PLUS \$1.50 per mile
Ambulatory: \$20.00 fee each way PLUS \$1.50 per mile
CLIENT ELIGIBILITY: Case by case
INTAKE PROCEDURES: Call a couple days ahead

Redi-Ride
Southfield, MI
Phone – (248) 559 – 2500

OFFICE HOURS: Monday – Friday, 6:30am to 6:00pm
CLIENT ELIGIBILITY: None
SERVICE PROVIDED: Telephone scheduled transportation - 24 hours a day
CLIENT FEES: \$30.00 pick up fee PLUS \$1.80 per mile
INTAKE PROCEDURES: 2-day notice

Troy Medi – Go Plus
5017 Rochester Rd
Troy, MI 48098
Phone – (248) 528 – 0677

OFFICE HOURS: Monday – Friday, 9:30am – 3:00pm
CLIENT ELIGIBILITY: Troy residents; Senior Citizens, Persons with disabilities
SERVICES PROVIDED: Telephone scheduled transportation
Medical Appointments: 2 weeks notice
Standing Appt. Accepted
Boundaries: 11 Mile, Mound, University and Southfield Roads
Troy Community Center: 7 days notice
No standing reservations accepted
Grocery Shopping: 2 days notice
Mondays, Wednesdays, Fridays
No Standing reservations accepted
Stores in Troy
Meijer in Sterling Heights and Royal Oak
Oakland Mall: 2 days notice
No standing reservations
Work and Educational Trips: Standing reservations
Monday to Friday
Boundaries: 11 Mile, Mound, University and Southfield

Total Transportation Services, INC.

P.O. Box 36

Roseville, MI 48066 – 0036

Phone – (810) 498 – 0000

Fax – (810) 771 – 9791

OFFICE HOURS: Monday - Friday, 6:30am to 6:30pm

CLIENT ELIGIBILITY: Handicapped persons only

SERVICES PROVIDED: Telephone to schedule

CLIENT FEES: Five days or more per week \$21.00 per pick up
 Four days per week \$22.00 per pick up
 Three days per week \$24.00 per pick up
 One or two days per week \$25.00 per pick up

Plus a charge of \$1.50 per mile from pick up to destination

INTAKE PROCEDURES: Individual over the phone

IX. EMPLOYMENT / VOCATIONAL SERVICES

Jewish Vocational Service
29699 Southfield Rd.
Southfield, MI 48076
Phone – (248) 559 – 5000
Fax – (248) 559 – 0773

OFFICE HOURS: Monday – Friday, 8:00am to 5:00pm

CLIENT ELIGIBILITY: Residents of Macomb, Oakland and Wayne Counties

SERVICES PROVIDED: Provides career development and employment services and offers educational opportunities for individuals.

CLIENT FEES: Many are covered by donations, some may need a sliding scale.

INTAKE PROCEDURES: Call

Greater Pontiac Area Consortium
7200 West Huron
Waterford, MI 40328
Phone – (248) 738 – 4500
Fax – (248) 738 – 4505

OFFICE HOURS: Monday – Friday, 9:00am to 5:00pm

CLIENT ELIGIBILITY: Must fall under federal JTPA income guidelines and live in Pontiac, Auburn Hills, Independence Township, Waterford Township, Orion Township or White Lake Township.

SERVICES PROVIDED: Variety of employment and training programs for youth (16 to 21) and Adults (22 and over)

CLIENT FEE: None

INTAKE PROCEDURES: Call

Freedom Work Opportunities
2880 N. Milford Rd.
P.O. Box 656
Highland, MI 48357
Phone – (248) 887 – 1597
Fax – (248) 887 – 7990

OFFICE HOURS: Monday – Friday, 8:00am to 4:00pm

CLIENT ELIGIBILITY: Documented Disability

SERVICES PROVIDED: Vocational training, job placement and job searching

CLIENT FEE: None

INTAKE PROCEDURES: Intake meeting, completion of documentation, completion of plan

Alternative Personnel
2247 Star Court
Building 3
Rochester, MI 48309
Phone – (248) 852 – 8330

OFFICE HOURS: Monday - Friday, 8:00am to 4:00pm
CLIENT ELIGIBILITY: Adults with a Developmental Disability
SERVICES PROVIDED: Assist in finding jobs in the community and work on the job site.
CLIENT FEE: None
INTAKE PROCEDURES: Referral through the Macomb – Oakland Regional Center

Michigan Department of Career Development
250 Elizabeth Lake Rd. Suite 190
Pontiac, MI 48342
Phone – (248) 338 – 0444
Fax – (248) 338 – 6450

OFFICE HOURS: Monday - Friday, 9:00am to 5:00pm
CLIENT ELIGIBILITY: Persons age 17 and older with handicapping conditions that substantially affect employment
SERVICES PROVIDED: Vocational counseling, vocational placements, job training
CLIENT FEE: None for most services
INTAKE PROCEDURES: Call

Buckingham Community Services
465 Glaspie, Suite F
Oxford, MI 48371
Phone – (248) 628 – 0701
Fax – (248) 628 – 0786

OFFICE HOURS: Monday – Friday. 8:30am to 4:30pm
CLIENT ELIGIBILITY: Adults 26 and older with physical or mental disabilities.
SERVICES PROVIDED: Vocational services, community employment services and assistance with locating jobs for those who have difficulty locating jobs and therapeutic services.
INTAKE PROCEDURES: Referrals
FUNDING: Funded by the Macomb – Oakland regional center.

X. ADULT LIVING

Oakland and Macomb Center for Independent Living

3765 E. 15 Mile Rd.

Sterling Heights, MI 48310

Phone – (586) 268 – 4160

Fax – (586) 268 – 4720

Web address: www.oncil.org

OFFICE HOURS: Monday – Friday, 8:30am to 5:00pm

CLIENT ELIGIBILITY: Person with all disabilities

SERVICES PROVIDED: Peer counseling, advocacy, information and referral, and independent living skills training

CLIENT FEE: Sliding scale or third party

INTAKE PROCEDURES: Call or Walk-in

Judson Center, Inc.

4410 West 13 Mile Rd.

Royal Oak, MI 48073

Phone – (248) 549 – 4339

Fax – (248) 549 – 8955

OFFICE HOURS: Monday – Friday, 8:30am to 5:00pm

CLIENT ELIGIBILITY: Referral on a purchase of service basis in all programs via contact with intake services for each program

CLIENT FEE: According to defined contracts.

INTAKE PROCEDURES: Call

Community Living Centers

33235 Grand River

Farmington, MI 48336

Phone – (248) 478 – 0870

Fax – (248) 478 - 8620

OFFICE HOURS: Monday - Friday, 8:30am to 4:30pm

CLIENT ELIGIBILITY: Adults with developmental disabilities

SERVICES PROVIDED: Provides supervised group living home for mentally impaired adults. Follow-up professional counseling and casework is provided in the home and on the job. Transportation is provided.

CLIENT FEE: None

INTAKE PROCEDURES: Call Community Mental Health

Macomb Oakland Regional Center Township
16200 19 Mile Rd.
Clinton Township, MI 48038
Phone – (586) 263 – 8700
Fax – (586) 263 – 1435

OFFICE HOURS: Monday – Friday, 8:00am to 4:30pm

CLIENT ELIGIBILITY: Residents of Oakland and Macomb County

SERVICES PROVIDED: MORC provides personalized support to assist people to live as independently as possible.

CLIENT FEE: None

INTAKE PROCEDURES: Call

Family Independence Agency of Oakland County

Locate address and phone number under Child Abuse section

Catholic Social Services of Oakland County

Locate address and phone number under Mental Health section

Focus Hope

Locate address and phone number under Day Care section

XI. RECREATION AND LEISURE

Far Conservatory of Therapeutic and Performing Arts
1669 West Maple Rd.
(Housed in the First Presbyterian Church)
Birmingham, MI 48009
Phone - (248) 646 – 3347

OFFICE HOURS: Monday – Thursday, 9:00am to 5:00pm
Class hours: Monday - Thursday, 3:00pm to 8:00pm
Saturday – 9:00am to 2:00pm

CLIENT ELIGIBILITY: Infants to Adults with mental and physical impairments

SERVICES PROVIDED: Therapeutic based programs in creative arts and athletics to address, social, emotional and developmental goals.

CLIENT FEES: Fee for service

INTAKE PROCEDURES: Parent / guardian interview, enrollment application and assessment if requested or needed.

Oakland County Library for the Visually and Physically Impaired
1200 N. Telegraph
Pontiac, MI 48341
Phone – (248) 585 – 5056
Fax – (248) 452 – 9145
TDD – (248) 452 – 2247

OFFICE HOURS: Monday – Friday, 8:30am to 5:00pm
Saturday – 9:00am to 4:00pm (Labor Day through Memorial Day)

CLIENT ELIGIBILITY: Resident of Oakland County

SERVICES PROVIDED: Provides disabled persons with talking books and magazines. Free mail service. Circulates large print collection and lending visual aids collection.

CLIENT FEE: None

INTAKE PROCEDURE: Application signed by a professional

Oakland County Parks and Recreation Therapeutic Programs
2800 Watkins Lake Rd.
Waterford, MI 48328
Phone – (248) 585 – 7596

SERVICES PROVIDED: Assessable park facilities, nature programs and wheelchair basketball association.